

COMPANY PROFILE







Contents

		Page No
1.	About us	4
2.	Our purpose, Vision and Mission	5
3.	Our Core Values	5
4.	Why Padre Pio Insurance Brokers	6
6	Our Value Proposition a. Insurance Brokerage and Advisory Services b. Retirement Benefits and Advisory Services	7-8
7	Our Team: Senior Management Team The Padre Pio Team	9 10
8	Some of Our Clients	11
9	Our Contact Details	12



> About Us

Padre Pio Insurance Brokers Ltd is an indigenous firm incorporated in 2005 owned by Ugandans.

We are licensed by both the Insurance Regulatory Authority of Uganda (IRA) and Uganda Retirement Benefit Regulatory Authority (URBRA) to carry out Insurance Brokerage services and Retirement Benefit schemes and Third party Administration Services.

Padre Pio Insurance Brokers understands the Insurance markets in which our clients operate and offer a service built on personalized and specialized solutions.

We are committed to building long- term relationships through the development of creative solutions to day to day challenges.

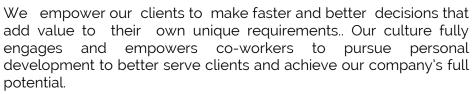
Padre Pio Insurance Brokers offer our current and potential clients the following services:-

1.

Insurance Brokerage, Risk Management and Advisory Services.

2.

Retirement Benefits
Administration and
Advisory Services



Being "a customer centric organization" is among our biggest competitive advantages.

This requires an organizational culture that embraces rapid decision-making, responsiveness and flexibility.

We also cultivate strong relationship with insurers, pension services providers and select pertinership and alliances that expand our



OUR PURPOSE



We are committed to the Financial and Emotional happiness of economically active persons in Africa

PadrePio^{**}

CORE

VALUES

OUR VISION

To be the preferred customer centric company in the provision of financial resilience services.

OUR

To professionally provide proactive financial resilience services through continious innovation to enhance customer value.

RELIABILITY/ DEPENDABLE.

CREATIVITY

In our quest for better solutions that meet new requirements, unarticulated or existing market needs, we will pay attention to improving our;

- Products
- Technology
- Processes
- Business models
- Services

We at Padre Pio will endeavor to be;

- Faithful
- Authentic
- Trustworthy.

INTEGRITY

We will exhibit;

- Honesty
- Strong moral principles/uprightness
- Ethical behavior in our operations
- Trustworthiness
- Transparency in our operations.

LOVE FOR PEOPLE.

At Padre Pio, we will work to ensure;

- A positive customer experience before and after a sale
- Customer loyalty that creates stakeholder value
- The customer is at the Centre of our operations



Why Padre Pio Insurance Brokers Ltd

- a. We listen to our clients to understand their business and provide comprehensive solutions and enhanced products (not off-the shelf products) that respond to our client's needs.
- b. We have a high level of trained personnel with vast experiences in Insurance Brokerage and Retirement Benefits Services.
- c. We have deployed an online Insurance Brokerage Management Information software and retirement benefits administration software systems that enhances efficiency and effectiveness in our operations.
- d. We conform to all the insurance Regulatory Authority & Uganda Retirement Benefits Regulatory Authority requirements.
- e. We have a professional Indemnity Policy to cover any errors and omission during our business operations
- f. We regularly share insurance knowledge with our clients through training and industry market updates.
- g. We work with the leading National and International Insurance companies of high repute and partner with global broking houses that deliver unrivalled capabilities on complex risks.



Our Value Proposition

1. INSURANCE BROKERAGE, RISK MANAGEMENT AND ADVISORY SERVICES

Padre Pio Insurance Brokers offers a wide range of professional advice and comprehensive insurance programmes to guarantee security and peace of mind at equitable rates.

RISK MANAGEMENT

- Risk Identification & Analysis
- Risk Profiling & Risk Mitigation
- Risk Transfer
- · Risk Review & Evaluation
- Risk Surveys

RELATIONSHIP MANAGEMENT

- Courtesy Calls & Meetings
- Review Meetings
- · Renewal Meetings
- Client Trainings
- Annual Reports

PORTFOLIO MANAGEMENT

- Develop Risk Notes
- Obtain and Evaluate Quotations
- · Placement of Risk
- Premium Payment
- Policy Endorsements & Renewals

CLAIMS MANAGEMENT

- Claim Notification
- · Claim Acknowledgement
- Claim Support Documents
- Claim Assessment
- Claim Discharge & Settlement



2. RETIREMENT BENEFITS AND ADVISORY SERVICES

Padre Pio Insurance brokers supports individuals, employees and employers to save through investing and growing their savings in preparation for old age.

ACCOUNTING

- Preparing Financial Statements
- Tax Consultancy
- Scheme Budgets
- Review of Investments

MEMBER MANAGEMENT

- Risk Identification & Analysis
- Risk Profiling & Risk Mitigation
- Risk Transfer
- Risk Review & Evaluation
- Risk Surveys

COMMUNICATION

- Scheme Strategy
- Scheme Policies
- Member Booklets
- Member Statements

LEGAL & SECRETARIAL

- Scheme Compliance
- Scheme Governance
- Scheme Documentation
- Coordinate Service
 Providers





Padre Pio has experienced staff who have worked in both local and international insurance organizations.



Mrs. Irene Kego Oloya Chief Executive Officer

Final year student MBA BA, (Social Sciences, MUK) Snr Mgt Development Prog (Strathmore) Over 25 Years' Experience in Insurance & Markerting Accredited Trustee



Mrs. Christine Kasoma Operations Director

Post Graduate Dip in Financial Management (PGDF) MBA (Finance), BS (Hon, Econ, Stat & Quantitative Methods Over 25 Years' Experience

Mr. Isaac Gunda Technical Director



BA (HRM) Diploma (Business Administration) Management Devt Program (Strathmore) Accredited Pensions Schemes Trustee (Joburg) Over 25 Years' Experience



Mr. Francis Batuma
Underwriting Manager

Diploma in Risk Management Australian (ANZIIF), Bsc. Actuarial Science Over 10 Years' Experience



Mrs. Perpetual Gakii Mbaabu Chief Financial Officer

(ACCA, BBS (MUK) Accredited Pensions Schemes Trustee (Joburg) Over 10 Years' Experience



Mrs. Stella N. Ojinga Legal & Pensions Administration.

(MBA, LLB, ICSA, PGD) Accredited Pensions Schemes Trustee (Joburg) Over 10 Years' Experience The Management has technical expertise in Insurance Underwriting, Claims Management, Retirement Benefits Administration and Relationship Management.



The Padre Pio Team

Our strength lies in our intricate understanding of the Ugandan and International Insurance Markets as well as the knowledge, experience and continuous learning of our staff.

Padre Pio Insurance Brokers

Some of Our Clients





















































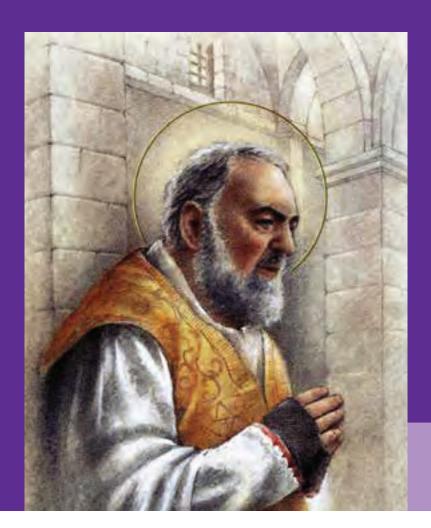












" Pray, hope and dont worry, worry is useless. God is merciful and will hear your prayer"

St. Padre Pio

Our Contact Details:

LOCATION: Plot 12A, Tufnell Drive, Kampala

ADDRESS: P.O. Box 7446 Kampala **PHONE:** +256 (0)393 284682

EMAIL: admin@padrepioinsurance.com **Website:** www.padrepioinsurance.com





