





“ Padre Pio is your path to securing an ideal cover with utmost professionalism ”

MRS IRENE KEGO OLOYA
FOUNDER AND
CHIEF EXECUTIVE OFFICER

> Contents

	Page No
1. About us	4
2. Our purpose, Vision and Mission	5
3. Our Core Values	5
4. Why Padre Pio Insurance Brokers	6
6 Our Value Proposition	7-8
a. Insurance Brokerage and Advisory Services	
b. Retirement Benefits and Advisory Services	
7 Our Team:	
Senior Management Team	9
The Padre Pio Team	10
8 Some of Our Clients	11
9 Our Contact Details	12

> About Us

Padre Pio Insurance Brokers Ltd is an indigenous firm incorporated in 2005 owned by Ugandans.

We are licensed by both the Insurance Regulatory Authority of Uganda (IRA) and Uganda Retirement Benefit Regulatory Authority (URBRA) to carry out Insurance Brokerage services and Retirement Benefit schemes and Third party Administration Services.

Padre Pio Insurance Brokers understands the Insurance markets in which our clients operate and offer a service built on personalized and specialized solutions.

We are committed to building long- term relationships through the development of creative solutions to day to day challenges.

Padre Pio Insurance Brokers offer our current and potential clients the following services:-

1.

**Insurance Brokerage,
Risk Management and
Advisory Services.**

2.

**Retirement Benefits
Administration and
Advisory Services**



We empower our clients to make faster and better decisions that add value to their own unique requirements.. Our culture fully engages and empowers co-workers to pursue personal development to better serve clients and achieve our company's full potential.

Being "a customer centric organization" is among our biggest competitive advantages.

This requires an organizational culture that embraces rapid decision-making, responsiveness and flexibility.

We also cultivate strong relationship with insurers, pension services providers and select partnership and alliances that expand our

We deliver **more, better and faster** customer value

OUR PURPOSE

We are committed to the Financial and Emotional happiness of economically active persons in Africa

OUR VISION

To be the preferred customer centric company in the provision of financial resilience services.

OUR MISSION

To professionally provide proactive financial resilience services through continuous innovation to enhance customer value.



CREATIVITY

In our quest for better solutions that meet new requirements, unarticulated or existing market needs, we will pay attention to improving our;

- Products
- Processes
- Services
- Technology
- Business models

RELIABILITY/ DEPENDABLE.

We at Padre Pio will endeavor to be;

- Faithful
- Authentic
- Trustworthy.

CORE VALUES

INTEGRITY

We will exhibit;

- Honesty
- Strong moral principles/uprightness
- Ethical behavior in our operations
- Trustworthiness
- Transparency in our operations.

LOVE FOR PEOPLE.

At Padre Pio, we will work to ensure;

- A positive customer experience before and after a sale
- Customer loyalty that creates stakeholder value
- The customer is at the Centre of our operations

➤ Why Padre Pio Insurance Brokers Ltd

- a. We listen to our clients to understand their business and provide comprehensive solutions and enhanced products (not off-the shelf products) that respond to our client's needs.
- b. We have a high level of trained personnel with vast experiences in Insurance Brokerage and Retirement Benefits Services.
- c. We have deployed an online Insurance Brokerage Management Information software and retirement benefits administration software systems that enhances efficiency and effectiveness in our operations.
- d. We conform to all the insurance Regulatory Authority & Uganda Retirement Benefits Regulatory Authority requirements.
- e. We have a professional Indemnity Policy to cover any errors and omission during our business operations
- f. We regularly share insurance knowledge with our clients through training and industry market updates.
- g. We work with the leading National and International Insurance companies of high reput and partner with global broking houses that deliver unrivalled capabilities on complex risks.



Our Value Proposition

1. **INSURANCE BROKERAGE, RISK MANAGEMENT AND ADVISORY SERVICES**

Padre Pio Insurance Brokers offers a wide range of professional advice and comprehensive insurance programmes to guarantee security and peace of mind at equitable rates.

RISK MANAGEMENT

- Risk Identification & Analysis
- Risk Profiling & Risk Mitigation
- Risk Transfer
- Risk Review & Evaluation
- Risk Surveys

RELATIONSHIP MANAGEMENT

- Courtesy Calls & Meetings
- Review Meetings
- Renewal Meetings
- Client Trainings
- Annual Reports

PORTFOLIO MANAGEMENT

- Develop Risk Notes
- Obtain and Evaluate Quotations
- Placement of Risk
- Premium Payment
- Policy Endorsements & Renewals

CLAIMS MANAGEMENT

- Claim Notification
- Claim Acknowledgement
- Claim Support Documents
- Claim Assessment
- Claim Discharge & Settlement



2. RETIREMENT BENEFITS AND ADVISORY SERVICES

Padre Pio Insurance brokers supports individuals, employees and employers to save through investing and growing their savings in preparation for old age.

ACCOUNTING

- Preparing Financial Statements
- Tax Consultancy
- Scheme Budgets
- Review of Investments

MEMBER MANAGEMENT

- Risk Identification & Analysis
- Risk Profiling & Risk Mitigation
- Risk Transfer
- Risk Review & Evaluation
- Risk Surveys

COMMUNICATION

- Scheme Strategy
- Scheme Policies
- Member Booklets
- Member Statements

LEGAL & SECRETARIAL

- Scheme Compliance
- Scheme Governance
- Scheme Documentation
- Coordinate Service Providers

Padre Pio has experienced staff who have worked in both local and international insurance organizations.



Mrs. Irene Kego Oloya
Chief Executive Officer

Final year student MBA
BA, (Social Sciences, MUK)
Snr Mgt Development Prog (Strathmore)
Over 25 Years' Experience in Insurance & Marketing
Accredited Trustee



Mrs. Christine Kasoma
Operations Director

BA (HRM) Diploma (Business Administration)
Management Devt Program (Strathmore)
Accredited Pensions Schemes Trustee (Joburg)
Over 25 Years' Experience



Mr. Isaac Gunda
Technical Director

Post Graduate Dip in Financial
Management (PGDF)
MBA (Finance), BS (Hon. Econ, Stat &
Quantitative Methods
Over 25 Years' Experience



Mrs. Perpetual Gakii Mbaabu
Chief Financial Officer

(ACCA, BBS (MUK)
Accredited Pensions Schemes Trustee (Joburg)
Over 10 Years' Experience



Mrs. Stella N. Ojunga
Legal & Pensions
Administration.

(MBA, LLB, ICSA, PGD)
Accredited Pensions Schemes Trustee (Joburg)
Over 10 Years' Experience



Mr. Francis Batuma
Underwriting Manager

Diploma in Risk Management
Australian (ANZIIF),
Bsc. Actuarial Science
Over 10 Years' Experience

The Management has technical expertise in Insurance Underwriting, Claims Management, Retirement Benefits Administration and Relationship Management.

SENIOR MANAGEMENT TEAM



The Padre Pio Team

Our strength lies in our intricate understanding of the Ugandan and International Insurance Markets as well as the knowledge, experience and continuous learning of our staff.

Some of Our Clients





“ Pray, hope and dont worry, worry is useless. God is merciful and will hear your prayer ”

St. Padre Pio

> Our Contact Details:

LOCATION: Plot 12A, Tufnell Drive, Kampala

ADDRESS: P.O. Box 7446 Kampala

PHONE: +256 (0)393 284682

EMAIL: admin@padrepioinsurance.com

Website: www.padrepioinsurance.com

PadrePio
INSURANCE BROKERS

